

POSITION SUMMARY – Experience Cafe Staff

ABOUT US

Established in Tasmania in 2007, our business operates from three locations: **Villino Coffee** - our flagship café (Hobart CBD) where it all started, **Ecru Coffee** - A hole in the wall specialty coffee outlet (Hobart CBD) and **Villino Coffee Roasters** - our wholesale business (Huntingfield), roasting coffee for and supporting our network of wholesale customers and our own cafes.

We are well regarded as one of Tasmania's pre-eminent coffee businesses, and have remained a market leader by continually reinventing ourselves as our industry has evolved. We are a team of very passionate coffee professionals and we love sharing what we do with the people of Tasmania and beyond.

ABOUT THE ROLE

We are looking for experienced staff to join our café team in Criterion Street, Hobart. Applicants must have experience working in a similar café environment, ideally with a focus on specialty coffee. Barista skills will be highly valued, as well as a willingness to pitch in across all areas of the cafe.

We are a hard-working team, committed to quality and exceptional service. This is a rare opportunity to join a fun, supportive and dynamic workplace alongside other passionate professionals in a business that has a focus on continuous learning and improvement.

THE DUTIES

The successful applicant's duties will include (but are not limited to):

- Customer Service
- Greeting and seating of guests
- Preparing and serving light meals
- Serving food and/or beverages
- Receipt of monies
- Preparation of specialty coffee beverages to a high standard
- Espresso extraction in accordance with brew recipes managing grind, dose and yield
- Sensory evaluation of brew recipes
- Milk texturing and free pouring (free-pour art on every drink)
- Brewing pour over (V60) and batch brew filter coffee
- Selling roasted coffee beans to customers
- Cleaning of coffee area, cafe, tables, dishes and cafe equipment
- Receiving, storing and distributing goods
- Start of day and end of day activities

ABOUT YOU

You are a very organised person who shows great attention to detail. You are punctual, reliable and trustworthy. Your vibrant personality will make you easy to get along with and you will be able to build strong rapport with customers and peers.

You will have skills and experience working in a similar specialty coffee environment and be very passionate about hospitality and customer service. You will be able to jump in and add value from day one, because of your experience.

You will be up to date with coffee industry trends and have a genuine interest in coffee science and theory including extraction, brew methods and equipment. You will have a long term outlook and want to join a business where you can settle in and grow.

You're a hospo gun.

SKILLS & EXPERIENCE REQUIRED

Technical Skills

• 1-2 years of working in the industry

EMPLOYMENT DETAILS / HOURS

Between Villino Coffee and Ecru Coffee we trade 7 days a week (day-time hours).

The successful applicant will be <u>focused on working in hospitality</u> and MUST be able to work 25-30+ hours a week with flexible availabilities.

Applicants with many restrictions on their work hours can't be considered sorry.

This is a casual position, with opportunities for growth.

HOW TO APPLY

Drop your resume in person to Villino Coffee (30 Criterion St) and ask for the Manager on duty.

All applications must be accompanied by a cover letter, addressing the requirements of the role.

Visit www.villino.com.au/jobs for more information about this position and our business.